

VEDREX Aluminum Systems Warranty

Extruded Aluminum Profiles with Architectural Powder-Coated and/or Sublimated Finish

Warranty Registration & Project Information

This Limited Warranty is valid only when completed in full and registered with VEDREX. Please retain a copy for your records.

- **Project Name / Address:** _____
- **Owner / Purchaser Name:** _____
- **Installer / Contractor:** _____
- **Date of Substantial Completion:** _____
- **Product Description (Profile, Finish, Colour):** _____
- **Quantity Supplied (sq. ft. / lin. ft.):** _____
- VEDREX Invoice / Order Number:** _____
- Warranty Registration Number (issued by VEDREX):** _____

By signing below, the Owner/Contractor acknowledges receipt and acceptance of the terms and conditions of this Limited Warranty.

Owner/Contractor Name & Signature: _____
Duly Authorized on Behalf of VEDREX: _____

Date: _____
Date: _____

Contact Information

VEDREX Aluminum Systems

Warranty & Customer Service Department
Unit 5A – 11 Cidermill Ave., Concord, ON L4K4B6
416-300-1441
Info@VEDREX.ca | www.VEDREX.ca

Section 1 – Warranty Coverage for Products

VEDREX expressly warrants that its extruded aluminum siding, soffit, and associated profiles (“the Product”) are free from manufacturing defects in material and workmanship when installed and maintained in accordance with VEDREX’s published instructions.

1.1 Freedom from Buckling – The Product will remain free of buckling unrelated to the condition of the underlying substrate or supporting structure. For the purposes of this Warranty, “buckling” means deviation exceeding 1/16 inch out of plane per linear foot.

1.2 Resistance to Corrosion – When properly installed and maintained, the Product will not rust or corrode under normal atmospheric exposure, subject to the exclusions set forth in Section 3.

1.3 Corrective Action – If, during the Warranty Period, the Product is found to be defective in material or workmanship, VEDREX will, at its sole discretion, either:

- repair the defective portion,
- replace the defective portion, or
- reimburse the Covered Person for the original retail cost of the defective portion of the Product, provided such cost is established to VEDREX’s reasonable satisfaction.

This remedy is exclusive and does not extend to labour costs, installation, or accessory materials. Coverage under this Warranty expires at the end of the Warranty Period and shall not be renewed by repair or replacement.

Section 2 – Warranty Coverage for Finish

The factory-applied architectural powder-coated or sublimated finish on VEDREX products is warranted, under normal conditions of use and maintenance, as follows:

2.1 Checking and Cracking – The finish will not visibly check, crack, or peel.

2.2 Chalking Resistance – The finish will not chalk in excess of a No. 8 rating when evaluated in accordance with ASTM D4214.

2.3 Colour Retention – The finish will not change colour more than five (5) CIE Lab ΔE units as measured per ASTM D2244, Section 6.3, against the retained batch panel.

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2.4 Gloss Retention – The finish will retain at least 30% of its original gloss level when measured against the retained batch panel in accordance with ASTM standards.

2.5 Adhesion – The finish will exhibit no removal of film when initially applied to test panels and evaluated in accordance with AAMA 2604-02, Clause 7.4.2.

Section 3 – Terms, Conditions, and Limitations

3.1 Warranty Period

- Aluminum substrate warranty: fifty (50) years from Substantial Completion, provided the original documented Owner continues to own the property.
- Finish warranty (Section 2): Fifteen (15) years from substantial completion.

3.2 Eligibility and Registration

This Warranty applies only to the original Owner/Purchaser and one subsequent transferee. Registration with VEDREX is required for the Warranty to take effect.

3.3 Exclusions for Environment

This Warranty does not cover exposure to corrosive environments, including but not limited to areas near salt water, chemical fumes, or other aggressive atmospheres. Annual maintenance, including fresh water cleaning, is required to prevent the build-up of deposits that may accelerate corrosion.

3.4 Exclusions for Damage or Misuse

This Warranty does not apply to damage resulting from:

- mishandling, shipping, or improper installation,
- surface abrasion, scratching, or post-installation impact,
- standing water on horizontal surfaces,
- natural disasters, fire, riot, war, or other force majeure events,
- failure to perform required maintenance.

3.5 Claims Procedure

All claims must be submitted in writing to VEDREX within thirty (30) days of discovery, with proof of purchase, installation date, and maintenance records. VEDREX must be given a reasonable opportunity to inspect and verify the claim before any repair is undertaken.

3.6 Exclusive Remedy and Limitation of Liability

VEDREX's obligation is limited to repair, replacement, or reimbursement as described herein. VEDREX shall not be liable for incidental, consequential, or indirect damages of any kind. This Warranty does not extend to workmanship by installers or contractors.

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3.7 Maintenance Requirements

To maintain coverage, the Product must be cleaned annually using fresh water with mild, non-abrasive soap (pH 5–9). Pressure washing, harsh chemicals, or abrasive cleaning agents are not permitted. Maintenance records must be retained, noting the date, method, and person/company performing the cleaning.

3.8 Remedy

VEDREX's sole obligation under this warranty shall be, at its discretion, to repair, replace, or reimburse the cost of the defective Product. Replacement or refinishing work performed under this warranty shall be covered only for the unexpired portion of the original warranty period. Colour variations between new and aged products are not considered a defect.

3.9 Entire Agreement

This Limited Warranty constitutes the full and exclusive agreement regarding warranty coverage for the Product. No representative, dealer, or agent of VEDREX is authorized to modify or extend this Warranty.

3.10 Dispute Resolution

Any dispute arising under this warranty that cannot be resolved amicably shall first be referred to mediation administered by the ADR Institute of Canada (ADRIC) under its Mediation Rules. If unresolved, disputes shall proceed to binding arbitration under the ADRI Arbitration Rules. The governing law shall be that of the province or territory where the project is located, and the venue shall be the local jurisdiction of that project.

3.11 Installer Workmanship Disclaimer

This warranty does not cover or warrant the workmanship of any installer or contractor. Responsibility for installation rests solely with the installer engaged by the Owner.

Section 4 – Complete Agreement

This warranty constitutes the complete agreement between VEDREX and the Covered Person regarding the Products. No oral or written statement by any dealer, distributor, contractor, or other representative shall modify or expand the terms of this warranty.

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